

Perfume Art Creation GmbH
Sennhofstrasse 21
8125 Zollikon (ZH)
Switzerland

Perfume Art Creation GmbH holds a capital of 20 000 CHF
UID: CHE-173.546.152
CH-Nummer: CH-20.4.065.656-1

We would like to thank you for visiting our website www.perfumeart.ch (referred to as the "Site")

These current conditions exclusively govern the sale of products made on the website.

They are accessible at all times on this website by the buyer.

As a consequence, ordering online implicates the full adherence of the buyer to these general terms.

Your order

You may order through:

1. Our website: www.perfumeart.ch

Online payment may be made by credit card or by PayPal in Swiss Franks.

2. By phone

We are available to assist and help you Monday through Friday from 9 am to 6 pm (GMT +1), dial to: + 41 79 873 2917

3. Via postal mail

Print or fill in your order form or write your order on paper and send it to:

Sennhofstrasse 21, CH-8125 Zollikerberg

Prices

All of our prices are quoted tax-inclusive in €uros but exclude postage and packing charges. Prices include Swiss VAT (7%).

All goods dispatched within Switzerland or to the European countries are invoiced inclusive of VAT.

All goods dispatched outside Switzerland are invoiced exclusive VAT.

Customs charges or other local or import taxes may be also due, in which case these sums are payable by the purchaser and if any, will be indicated at the time of delivery and be payable directly to the carrier.

All prices are subject to change at anytime without prior warning.

Delivery

The products are sent to the delivery address that you provide on the order form.

A charge for packing and postage applies for each order. This charge includes VAT.

The shipping is organized with Swiss Post. You can track your parcel by contacting our customer service.

The delivery of the parcel will require signature. In case of absence, the parcel will be brought back to the nearest post office. If you do not pick up your package within the legal time, the parcel will be returned to our factory and you will be charged for a new delivery.

Payment

Reservation of title:

Products remain our property until full payment of the order is received.

Payments have to be made at the time of placing the order and before shipping.

All orders are due in Swiss Francs

Credit card payment:

Payment is possible through our online boutique by credit card (MasterCard, Visa, or AmericanExpress).

This information is fulfilled in the coded sections and is secure. (SSL system)

If you wish, you can also use your credit card information to order by phone, email or postal mail.

Return policy

In case the return of purchased goods is desired, the customer has to contact the seller and supply all information necessary prior to the physical return of items is processed.

If the product is not suitable or is not what you ordered, you may return it within 14 (fourteen) days of receipt, if it was not used, in its original package with a copy of the bill to following address: „Perfume Art Creation“ Sennhofstrasse 21, 8125-Zollikerberg, Switzerland.

Customers are responsible for the return costs and are reimbursed solely for the price of the purchased products and the delivery charge.

We can also exchange the item(s) or reimburse you within 14 days following the receipt of the returned goods.

This guarantee does not apply to Perfumed Paintings or other customised products.

Governing laws

All transactions are governed by Swiss law.

Intellectual property

Trademarks, product names and company names, logos cited herein are the property of Perfume Art Creation.

Data protection

We protect your privacy when you use our website, and we guarantee that all personal information supplied to us will remain confidential.

This data enables us to process your order. The commercial and order departments use of your private information will be exclusively for this purpose.

We do not store your credit card details.

December 2018

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